

<u>Step</u>	<u>Name</u>	<u>Description</u>
Step 1	Carefree Camper Mobile Application Access	User accesses the Carefree Camper mobile application. The user can connect to the Carefree Camper local Wi-Fi via a local Wi-Fi gateway to download and operate the application.
Step 2	User Account Creation	The user is prompted to create an account within the Carefree Camper application. User is required to enter name, email, phone number, birthday, and password.
Step 3	User Account Terms & Conditions Agreement	The user is required to agree to the terms and conditions and privacy policy set by Carefree Camper LLC. This step is required when the user first creates the account.
Step 4	User Paddle Board Rental Selection	User digitally navigates to the desired pod and paddle board(s) for rental. Pods and boards will have corresponding physical and digital naming.
Step 5	User Safety Video & Acknowledgement	User is required to watch a safety video which overviews key safety features as well as describes best use practices. Application inhibits user from advancing until video is complete and user has checked the confirmation check box.
Step 6	User Liability Waiver Form Agreement	User is required to read and electronically sign a liability waiver set by Carefree Camper LLC. This is required before every rental. Users must be over 18 years old unless accompanied by a legal guardian.
Step 7	User Payment Information Input	User is required to add a payment method on file that will be saved to their profile.
Step 8	User Unlocks Paddle Board for Rental	After agreeing to the Carefree Camper terms and conditions, privacy policy, watching the safety video, signing the liability waiver, and adding a payment method, the user is then able to unlock the paddle board & paddle for the rental.
Step 9	User Rides the Paddle Board	The user rides the paddle board and is charged on a per minute basis.
Step 10	User Returns the Paddle Board	The user returns the paddle board and paddle to the slot where it was originally rented. The user closes the security door which then allows the user to end the ride from the application.
Step 11	User Takes a Picture of the Paddle Board	The user is required to take a picture of the paddle board and paddle confirming both items have been properly returned. Once the picture is taken, the ride is complete.